

# Managed Services: Endpoint Detection and Response

Succeed where traditional solutions fail. Unlock the full power of a service with integrated capabilities for unmatched business resilience.



## Challenges

With more than 60% of breaches now involving some form of hacking, businesses need advanced security controls to combat today's sophisticated threat landscape.

Cybercriminals are motivated by financial gain and access to sensitive data. This makes highly sensitive industries, including healthcare, finance, and government, optimal targets for attack.

However, due to the complexity and cost of EDR technologies that have long time to value — even for larger SOC teams — most advanced endpoint security services that SMB and midmarket businesses can benefit from to counter these threats still introduce significant challenges, such as:

- High costs, beyond IT budgets
- Hours, if not days of incident analysis and response
- Traditional solutions can't stop advanced threats
- Limited remediation that doesn't ensure business continuity and data protection
- Risk of compliance reporting delays or lack of disaster recovery support

## Key benefits

### Access to IT and security expertise

- Reduce hiring and training needs
- Streamline your capabilities and align with latest trends

### Cost efficiency

- More predictable costs based on SLAs
- Move from CapEx to OpEx

### Continuous assistance and support

- Ensure your business data and systems are monitored round the clock

### Rapid scalability

- Scale up or down at the pace and cost you require



## Solution: Managed Endpoint Detection and Response Services

Whether you're working with a provider on highly specialized security projects or outsourcing all IT, we provide highly effective and cost-efficient endpoint detection and response services.

We're dedicated to keeping your business up, running, productive, safe and secure — while also fitting your IT budget.

## Why

Optimized incident analysis and prioritization	Integrated security, backup and recovery	Complete cyber protection solution
<ul style="list-style-type: none"> <li>• Streamline attack investigation with prioritization of potential incidents and reduced alert fatigue</li> <li>• Unlock minutes-not-hours analysis at scale, with automated correlation and AI-based guided attack interpretations</li> <li>• Increase visibility across MITRE ATT&amp;CK® to rapidly grasp attack analysis and impact, including how an attack got in, what harm it caused and how it potentially spread</li> <li>• Fast reporting on security incidents</li> </ul>	<ul style="list-style-type: none"> <li>• Integrated backup and recovery capabilities, providing true resilience where point-security solutions fail, including attack-specific rollback, file- or image-level recovery and disaster recovery</li> <li>• Rapid one-click remediation and recovery so you can quickly investigate, remediate, recover and close vulnerability gaps</li> <li>• Complete, integrated protection across the NIST security framework</li> </ul>	<ul style="list-style-type: none"> <li>• Quickly and easily launch new cyber protection services from a single agent and console, speeding up services deployment and onboarding</li> <li>• Easily scale services across multiple clients while preserving healthy margins and minimizing OpEx by removing the need for a large team of highly skilled people to operate</li> </ul>

## Key capabilities

### Detection of advanced threats and in-progress attacks

The service monitors and correlates suspicious events across your endpoints to detect and respond to complex and highly elusive threats able to bypass other endpoint protection layers like ransomware, zero-days threats, advanced persistent threats (APTs) or fileless attacks.

### Increase regulatory compliance

Protect sensitive data that is subject to regulations such as GDPR, HIPAA and PCI-DSS against threats and get visibility into sensitive data affected in incidents for compliance reporting purposes.

### A holistic response to threats, that ensures your business continuity

We ensure your business remains up and running and that data can be recovered quickly and system changes rolled back in the face of any attack. Unlike other advanced endpoint security services based on pure-play cybersecurity solutions, our managed endpoint security service brings integrated capabilities that align with the NIST Cybersecurity Framework, delivering real business continuity.

## Powered by award-winning endpoint protection

[Editors' choice](#)



[AV-TEST participant and test winner](#)



[ICSA Labs endpoint anti-malware certified](#)



[AV-Comparatives certified](#)



[VB100 certified](#)



### Identify

You need to know what you have to fully investigate into and protect. Our service includes both inventory and data classification tools to better understand attack surfaces.



### Protect

Ensure proactive protection of your endpoints by leveraging information-rich threat feeds, patching open vulnerabilities, blocking known threats, and managing policies for additional hardening.



### Detect

Continuous monitoring against threats using behavioral- and signature-based engines, URL filtering and event correlation.



### Respond

Rapid security incident investigation using remote connection and forensic data. Ultra-fast remediation — endpoint isolation, killing processes, quarantining and attack-specific rollbacks.



### Recover

Ensure your systems, data and business are always up and running using our fully integrated, market-leading backup and recovery solutions for unmatched business continuity.